

atlas-nz3-trg Outage

Jan 10 2026, 1:39AM NZDT

What happened?

Beginning at around 1:39am, a router crash at our Tauranga location caused our websites to go down. Following the initial recovery, a network configuration issue caused repeated outages throughout the day until the issue was resolved in the evening.

Impact:

- Users may have seen sites not loading or showing errors
- Some content may have been unavailable
- Intermittent availability throughout the day

Resolution:

The issue was caused by a network configuration fault at our Tauranga location. Once the configuration was reset, services resumed normal operations.

Additional Notes:

We monitor our services very closely and are reviewing measures to improve network resilience at this location. No data was lost.

You might want to [view more technical information](#)

Cool Site Post Mortems

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